

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|-------|--|---|------------------|---------|------------------|
| S40 | 29 | (US-5438658-\$ or US-5671415-\$ or US-5767848-\$ or US-5805891-\$ or US-5860007-\$ or US-5903897-\$ or US-5950209-\$ or US-5983277-\$ or US-6058382-\$ or US-6091895-\$ or US-6157947-\$ or US-6167564-\$ or US-6182286-\$ or US-6195765-\$ or US-6243396-\$ or US-6275223-\$ or US-6275976-\$ or US-6298319-\$ or US-6321133-\$ or US-6336217-\$ or US-6341291-\$ or US-6393490-\$ or US-6397359-\$ or US-6446243-\$ or US-6493685-\$ or US-6578015-\$).did. or (US-6601229-\$ or US-6658642-\$). did. or (NA9306575).tban. | USPAT; IBM_TDB | OR | ON | 2005/06/24 15:16 |
| S41 | 57963 | (feedback or reply or response or answer or help or solution) with (transmit\$4 or send\$3 or shar\$3 or forward\$3 or distribut\$3) with (user or customer or client or developer) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 15:45 |
| S42 | 7671 | S41 same (download\$3 or register\$5 or acquir\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 15:47 |
| S43 | 1348 | S42 same (software or application or component) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:54 |
| S44 | 116 | S43 same support\$3 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 15:50 |
| S45 | 22 | S44 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 15:53 |
| S46 | 39 | S41 same (technical near support) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 15:53 |

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| S47 | 2 | S46 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 17:02 |
| S48 | 32 | ("4910663" "5218605" "5313616" "5333302" "5367473" "5371883" "5446883" "5463764" "5463768" "5490089" "5513315" "5542047" "5566339" "5602982" "5621886" "5633909" "5659732" "5671351" "5675510" "5708774" "5745767" "5754759" "5754760" "5796952" "5812780" "5862322" "5905855" "5938729" "6065136" "6134674" "6279124").PN. OR ("6393490"). URPN. | US-PGPUB; USPAT; USOCR | OR | ON | 2005/06/24 16:38 |
| S49 | 783 | S41 same (register\$3 near user) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:15 |
| S50 | 32 | S49 same (update or upgrade or fix or patch) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 17:02 |
| S51 | 6 | S50 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 17:09 |
| S52 | 533 | 717/171-173.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 17:08 |
| S53 | 202 | S52 and ((notif\$7 or distribut\$3) with user) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 17:09 |
| S54 | 74 | S53 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 17:25 |

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| S55 | 531 | automatic\$4 with (update or upgrade or fix or patch) with notif\$8 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:14 |
| S56 | 137 | S55 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:16 |
| S57 | 967 | ((knowledge near base) or (frequently near asked near question) or faq) with (transmit\$4 or send\$3 or shar\$3 or forward\$3 or distribut\$3 or notif\$7) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:15 |
| S58 | 44 | S57 same register\$3 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:23 |
| S59 | 21 | S58 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:23 |
| S60 | 277 | S57 with (user or customer or client or developer) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:42 |
| S61 | 101 | S60 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:43 |
| S62 | 8 | ("4884218" "4930071" "5239617" "5282265" "5307446" "5386498" "5487132" "5715371").PN. | US-PGPUB; USPAT; USOCR | OR | ON | 2005/06/24 18:36 |
| S63 | 44 | ("5909679").URPN. | USPAT | OR | ON | 2005/06/24 18:36 |
| S64 | 38 | S57 with (update or upgrade or fix or patch) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:43 |
| S65 | 16 | S64 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:57 |

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|-----|------|---|---|----|----|------------------|
| S66 | 9 | ("5586304" "5694546" "5732275" "5821937" "5831610" "5896566" "5919247" "5983369" "6021433").PN. | US-PGPUB; USPAT; USOCR | OR | ON | 2005/06/24 18:48 |
| S67 | 10 | ("6353926").URPN. | USPAT | OR | ON | 2005/06/24 18:48 |
| S68 | 1896 | (bug or problem or question) with (update or upgrade or fix or patch or solution or help or answer or work\$1around) with (transmit\$4 or send\$3 or shar\$3 or forward\$3 or distribut\$3 or notif\$7) with (user or customer or client or developer) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:53 |
| S69 | 448 | S68 same (software or application or component) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:55 |
| S70 | 172 | S69 and @ad<"20000405" | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/06/24 18:57 |
| S71 | 20 | ("4800485" "5301270" "5361361" "5530869" "5557730" "5666411" "5862395" "5870725" "5893916" "5903905" "5949999" "6002867" "6041303" "6072461" "6108661" "6122647" "6182095" "6289460").PN. OR ("6467080").URPN. | US-PGPUB; USPAT; USOCR | OR | ON | 2005/06/24 19:03 |